

Technical Specification

FEATURES:

- Compatible with Cisco, Avaya/Nortel, ShoreTel, NEC, and all other major IP brands
- Compatible with virtually every SIP based system including hosted or on premise
- Compatible with Valcom IP FXS interface modules
- Sleek, Modern, Lightweight, & Vandal Resistant Design
- Built-in lightning protection for enhanced reliability in storm prone regions
- InformaCast® Version Available
- Compatible with virtually every brand of IP Cameras
- Fully SIP compliant
- Call-In Identification for Precise Location
- Automatic Hands-free Intercom Operation
- SIP, Multicast or UDP communication
- Optional 360 degree speaker array for Emergency broadcasting
- Programmable Silent Activate Mode for emergency listening
- Vibrant & continuous Identifier Blue LED dome Light
- High-Intensity blue LED flashing Light in active mode
- Easy software for set-up, management, and control
- Free Supervision software included
- Fully supervised with visual & audible notification alarms
- IEEE 802.3at, Fiber/110-220Vac, Cellular, Wireless, Solar, & Wind Models
- Station is manufactured with structural grade corrosion proof aluminum
- Clear dome is manufactured from tough, durable UV resistant poly-carbonate materials
- Corrosion Proof Vandal Resistant Security Type Hardware
- 1,2,3, & 4 Button options for Info, Directions, Etc.
- Redundancy & Survivability with simultaneous (4) SIP registrations

DESCRIPTION:

The VE9811 IP Emergency Call Help Point Station provides the maximum level of flexibility, reliability, and performance by integrating with the customer network and/or the telephone system as a call station/help point and/or as an emergency broadcast point. Additionally, the VE9811 serves as a SIP endpoint allowing grouping and zoning of broadcast messages as well as initiates emergency calls to predetermined telephone SIP designations. Pressing the “Help” button on the VE9811 initiates a call to any SIP telephone, SIP address, or IP FXO port via a Valcom FXS IP gateway interface module.

With the single press of a button, those in distress are provided immediate two-way connection with security personnel and the camera is instantly activated for emergency viewing of the help point area. The VE9811 provides two-way communication and one-way high level audio broadcasting. When in idle mode, a constant vibrant blue LED light illuminates the VE9811 as to provide rapid recognition for users who need quick access to make a duress call. In addition, the high-intensity blue LED light begins to flash providing rapid identification of the unit for emergency responders. When the called party answers, instant hands-free intercom communication is enabled.

. • Information provided as technical data is subject to change without notice





IP/SIP EMERGENCY STATION "HELP POINT" VE9811

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SPECIFICATIONS

SPEAKER – HORN TYPE

6.0" x 8.0" (Help Point Speaker)

FREQUENCY RESPONSE

400 Hz - 10 kHz (Help Point Speaker)
225 Hz to 14 kHz (Speaker Array)

DISPERSION ANGLE

120° Horizontal (Help Point Speaker)
90° Vertical (Help Point Speaker)
360° Vertical (Speaker Array)

OUTPUT

Rating: 110 dB @ 1 Meter (Help Point Speaker)
Rating: 121 db @ 1 Meter (Speaker Array)

NETWORKING

10/100 Mbps Ethernet port
Static or DHCP
Address Setup
SIP
Other Options Available Upon Request

PROTOCOLS

IETF SIP (RFC 3261)
IETF IGMP Version 3 (RFC 3376)
IETF RTP (RFC 1889)
IETF RFC 2833
Digest Authentication
Other Options Available Upon Request

POWER REQUIREMENTS: Minimum PoE+ 802.3at

Flashing LED SPECIFICATIONS

Flash Rate 60/MIN

HOUSING AND FINISH

Powder Coated Paint
Corrosion Proof Aluminum Enclosure
Tamper Resistant Stainless Steel Hardware

Available Finishes

British Racing Green, Flame Red, Gentian Blue, Gloss Black, Dark Bronze, Gloss White, Medium Bronze, Safety Blue, Safety Red, and Traffic Yellow
Custom Colors for RAL Color Chart or Sample are Available as a Special Order

Standard Graphics

Assistance, Courtesy, Emergency, Police, Security and Help
Custom text graphics are available upon request

Graphics Text Colors

Black, Blue, Green, Red, White, and Yellow
Custom Decals Are Available upon request

ENVIRONMENT

Temperature: -40 to +131 °F (-40 to +55 °C)
Humidity: 0 to 95%

DIMENSIONS AND WEIGHT

114" (289.56 cm) H.
Outside Dimensions- approximately 10" (25.4 cm)
Product Weight: 75 lb. (32.7kg)

TM No. 2,111,946

Limited Warranty

Valcom, Inc. warrants its products to be free from defects in materials and workmanship under conditions of normal use and service for a period of one year from the date of shipment. The obligation under this warranty shall be limited to the replacement, repair or refund of any such defective device within the warranty period, provided that:

1. inspection by Valcom, Inc. indicates the validity of the claim,
2. the defect is not the result of damage, misuse, or negligence after the original shipment,
3. the product has not been in any way repaired by others and that factory sealed units are unopened.
(A service charge plus parts and labor will be applied to units defaced or physically damaged).
4. freight charges for the return of products to Valcom, Inc. are prepaid,
5. all units "out of warranty" are subject to a service charge. The service charge will cover minor repairs
(major repairs will be subject to additional charges for parts and labor).

This warranty is in lieu of and excludes all other warranties expressed or implied, and in no event shall Valcom, Inc. be liable for any anticipated profits, consequential damages, loss of time or other losses incurred by the buyer in connection with the purchase, operation or use of the product.

This warranty specifically excludes damage incurred in shipment. In the event a product is received in damaged condition, the carrier should be notified immediately. Claims for such damage should be filed with the carrier involved in accordance with the F.O.B. point.