

Valcom Session Initiation Protocol (SIP) VIP devices are compatible with the Panasonic Unified Communications Platform. The Valcom device can be added to the Panasonic as a SIP trunk.

The configuration example in this document is based on a Panasonic KX-NS700 software version 4.42025 and a Valcom VIP-821A. The SIP trunk will be configured for inbound and outbound. This example should be similar for any other Panasonic IP PBX in the Unified Communications Platform.

The following steps outline the typical configuration process:

- 1. Open the Web Management console for the Panasonic PBX via a web browser using the IP address of the PBX and login as INSTALLER.
- 2. The PBX Configuration/Slot screen should display by default.





3. Hover the mouse over the Virtual Slot and click on Select Shelf.

		Trunk Slot Card LCOT6 PRI23 DPH2	Extension Slot Card MCSLC16 MCSLC8 DLC16 DLC8 DHLC4
Panasonic KX-NS700			Basic
	4 Trunk/DPH2		ixtension 6
			5
• 🛅 📼	00		
		1	2
Select Shelf			

4. Virtual Slot screen should display and have at least 1 V-SIPGW16 Trunk Slot Card. If not, drag and drop one from the Trunk Slot card window into the next available trunk Slot.



			V-SI V-P	k Slot Card PGW16 GW16	Extension Slot Ca V-IPEXT32 V-SIPEXT32 V-UTEXT32 V-IPCS4	rd
Panasonic 4 3 T 2 1	KX-NS700 runk	8 7 6 V-IPEXT32 10 5 V-SIPEXT32	Extension	12 11 11 11 11 12 12 12 12 12 12 12 12 1	S IP-cs	rtual
Virtual Slot			Nemati 100 - 2000 - 200 200 - 200 - 200 - 200 200 - 200 - 200 - 200 - 200			

5. The card must be taken out of service before making configuration chances. Hover the mouse over the V-SIPGW16 card and click on OUS to take the card out of service. Note that any other SIP trunk that is installed on the same card will also become OUS.

				unk Slot Card -SIPGW16 -IPGW16	Extension V-IPEXT32 V-SIPEXT3 V-UTEXT3 V-UTEXT3	n Slot Card 2 32 12
Panas	sonic KX-NS700			12		Virtual
3	Trunk	7	Extension	11 - P	-cs	IP-CS 15
2	Shelf Property	6 V-PPEAT 32		9		14
	Card Property Port Property Ous		Marriel State	-		



6. Hover the mouse over the V-SIPGW16 card and click on Shelf Property





 From the Shelf property screen set the "SIP Client Port Number" (you can use the default 35060 or set your own. For this example we will use 35060) and "SIP Called Party Check Ability" to Disable (High->Low).

Shelf Property - Virtual SIP Gateway	
Main Timer	
SIP Client Port Number	: 35060
NAT Traversal	: Off
NAT - Voice (RTP) UDP Port No.	: 16000
NAT - Keep Alive Packet Sending Ability	: Disable
NAT - Keep Alive Packet Type	: Blank UDP 🗸
NAT - Keep Alive Packet Sending Interval (s)	: 20
NAT - Fixed Global IP Address	: 0.0.0.0
STUN Ability	: Disable 🗸
STUN Client Port Number	: 33478
STUN External Address Detection Retry Counter	: 1
STUN Resending Interval	: 500 ms 🗸
SIP Called Party Number Check Ability	: Disable(High->Low)
SIP Called Party Number Search Mode	: Mode1 🗸
Symmetric Response Routing Ability	: Enable
100rel Ability	: Enable(Passive)
Ringback Tone to Outside Caller	: Disable 🗸

8. Click Apply button on the screen at the lower right and then the OK button to return to the Slot screen.



9. Hover the mouse over the V-SIPGW16 card and click on "Port Property".

				Trunk Slot Card V-SIPGW16 V-IPGW16		Extension Slo V-IPEXT32 V-SIPEXT32 V-UTEXT32 V-IPCS4	>t Card
Panas	sonic KX-NS700	8		12			Virtual
	Trunk	7 6 V-IPEXT3	Extension	11	IP-CS	IP	-CS
	Shelf Property Card Property	16 5 V-SIPEXTB	2	9			
	Port Property		Name of Street				

10. At this point, the cards should still be out of service. However, if not, click on the Connection field for the port being configured. A Command window will come up. Click OUS.

Port F	roperty -	Virtua	I SIP G	ateway								
Select Pr	ovider ) A	dd Provid	ier )									
Main	Account	Regist	er NA	T Option	Calling Party	Called Party Voice/	FAX RTP/RTCP	T.38 T.38 O	ption DSP	Supplementary	Service Advance	d
No	Shelf	Slo	t Port	Connection	Trunk Property	Channel Attribute	Provider Name (20 characters)	SIP Server Name (100 characters)	SIP Server IP Address	SIP Server IP Address for Failover	SIP Server Port Number	SIP Service Do (100 characte
	ALL	~		ALL 🗸	ALL 🗸	ALL						
1	Virtual	1	1	NS	Public	Basic channel	Valcom		192.168.100.71		35060	^
2	Virtual	1	2	NS	Public	Additional channel for Slot 1					5060	
3	Virtual	1	3	Fault	Public	Not Used					5060	
4	Virtual	1	4	Fault	Put	nand					5060	
5	Virtual	1	5	Fault	Put	nand					5060	
6	Virtual	1	6	Fault	Put Shelf	: Virtual - Slot : 1 - Port : 1					5060	
7	Virtual	1	7	Fault	Put						5060	
8	Virtual	1	8	Fault	Put		-lm_				5060	
9	Virtual	1	9	Fault	Put	Cancel	~				5060	
10	Virtual	1	10	Fault	Put						5060	
11	Virtual	1	11	Fault	Public	Not Used					5060	~
				<								>
φ						re ke Page 1 of 1 so	i kal 20 🤍					View 1-16 of 16



11. On the Main tab of the Port Property screen, choose Basic Channel from the Channel Attribute column, then add a Provider Name (eg. Valcom) SIP Server IP address (eg 192.168.100.71), and change the SIP server port number to the setting from step 7 (SIP Client Port Number). (Do not click on OK at this point)

ect Pro	ovider	Add Pro	ovider									
in	Account	Reg	ister	NAT	Option	Calling Party	Called Party Voice/F	AX RTP/RTCP	T.38 T.38 Of	ption DSP	Supplementary	Service Advan
No.	Shelf		slot	Port	Connection	Trunk Property	Channel Attribute	Provider Name (20 characters)	SIP Server Name (100 characters)	SIP Server IP Address	SIP Server IP Address for Failover	SIP Server Port Number
	ALL	~			ALL 🗸	ALL 🗸	All 🗸	$\sim$				$\frown$
	Virtual	1		1	INS	Public (	Basic channel	Valcom		192.168.100.71		35060
	Virtual	1		2	INS	Public	Additional channel for Slot 1		4			5060
	Virtual	1		3	Fault	Public	Not Used					5060
	Virtual	1		4	Fault	Public	Not Used					5060
	Virtual	1		5	Fault	Public	Not Used					5060
	Virtual	1		6	Fault	Public	Not Used					5060
	Virtual	1		7	Fault	Public	Not Used					5060
	Virtual	1		8	Fault	Public	Not Used					5060
	Virtual	1		9	Fault	Public	Not Used					5060
)	Virtual	1		10	Fault	Public	Not Used					5060
	Virtual	1		11	Fault	Public	Not Used					5060

- 12. On the Account tab of the Port Property screen set the "User Name" to any value (Valcom devices do not accept registration. This info is required by Panasonic PBX but not required by Valcom devices). Likewise the Authentication ID and password can be any value. (Do not click on OK at this point)
- 13. On the Register tab of the Port Property screen set "Register Ability" to "Disable". (Do not click on OK at this point)
- 14. On the Calling Party tab of the Port Property screen set the "From Header User Part" to "PBX-CLIP". (Do not click on OK at this point)
- 15. On the Called Party tab of the Port Property screen set the "Type" to "To Header". Click Apply.
- 16. Click on the Connection field for the port being configured. A Command window will come up. Click on INS to place the SIP Trunk port back in service. If you had taken the card OUS, go to the next step.
- 17. Click OK to save all changes and return to the Slot Screen. If you had the card still OUS, hover over the SIPGW card and choose INS.



- 18. From the PBX Configuration menu tree click on **3. Group** to configure Trunk information.
  - a. Click on 1. Trunk Group
    - i. Click on 1. TRG Settings Select an available Trunk Group and provide a "Group Name" and an unused Dialing Plan Table number. (e.g. Trunk Group 3 for the Group Name, 3 for the Dialing Plan Table.
    - ii. Click OK to continue
    - iii. Click on **4. Dialing Plan** Select the Dialing plan table number chosen previously
    - iv. and set Digits dialed pattern. (e.g. table #3 "Leading Number" 767XXXX where anything dialed outgoing that starts with 767 will be directed to this SIP trunk).
- 19. Click OK to continue
- 20. From the PBX Configuration Menu tree select 10. CO & Incoming Call
  - a. Click on 1. CO Line Settings Select an available CO line number for a V-SIPGW16 card
    - i. Provide CO name (eg. Valcom SIP Trunk)
    - ii. Enter the Trunk Group number from step 18 (eg. Group Number 3)
    - iii. Click OK to continue

		_	_		G	
CO Line Number				<ul> <li>Card Type</li> </ul>	<ul> <li>CO Name (20 characters)</li> </ul>	• Trunk Group Number
	ALL 🗸			ALL 🗸		ALL
	1	3	1	LCOT6	Valcom-Trunk1	2
	1	3	2	LCOT6		1
	1	3	3	LCOT6		1
	1	3	4	LCOT6		1
	1	3	5	LCOT6		1
;	1	3	6	LCOT6		1
-	Virtual	1	1	V-SIPGW16	Valcom-SIP-Trunk	3
5	Virtual	1	2	V-SIPGW16		1
	Virtual	1	3	V-SIPGW16		1
0	Virtual	1	4	V-SIPGW16		1
1	Virtual	1	5	V-SIPGW16		1
2	Virtual	1	6	V-SIPGW16		1
3	Virtual	1	7	V-SIPGW16		1
4	Virtual	1	8	V-SIPGW16		1
5	Virtual	1	9	V-SIPGW16		1
6	Virtual	1	10	V-SIPGW16		1
7	Virtual	1	11	V-SIPGW16		1
8	Virtual	1	12	V-SIPGW16		1

b. If inbound calls to the PBX from a Valcom device is not required, the following step may be omitted.

Click on 3. DDI/DID Table - Select an available slot and enter DDI/DID Number (eg. 23456) and then the destination this incoming number should go to (eg. extension 1041) add this or a different extension to all applicable times – Day, Lunch, Break and Night.

21. Click OK to continue.



- 22. At this point we can now configure the VIP Device in the VIP-102B tool. The latest version of the VIP-102B IP Solutions Setup Tool may be downloaded from our website at http://www.valcom.com/vipsetuptool.
- 23. After installing the VIP-102B tool, launch it and select "Scan using the current network settings" if you have already predefined the subnet the VIP device is on. Otherwise if you are on the same subnet you can select "Use the default settings to perform a new scan". Then click OK to start the scan.

🔳 VIP-102B I	P Solutions Setup Tool	×
Please selec	t a task to perform	
٩	Scan using the current network settings	
	192.168.100.xxx	
Ð	O Modify current network settings before scanning	
	O Use the default settings to perform a new scan	
Ø	Open and work with a saved snapshot file	
	○ Add sample devices using the current settings	
Don't show	w this dialog in the future	
	OK Cancel	

- 24. If successful, the device should appear in the discovery window. Click Continue.
- 25. If you need to assign an IP address to this device or set it to DHCP refer to the VIP-102B Reference manual on our website <u>http://www.valcom.com/vipsetuptool</u>.
- 26. After assigning the IP address and rescan there will be additional tabs to program. Specifically for this example with the VIP device we will focus on the SIP tab to configure the device for the SIP Trunk that was created on the Panasonic IP PBX.



27. After keying in the necessary fields, click the Apply button at the bottom then click on the contoupdate, then when prompted for Reset, click Yes.

	[r	number called	
Phone Number:	7677070 f	rom PBX	
Description:			
Authentication Name: /	12345 A	uth ID and Auth	
Secret:	12345 P	'assword from PBX	
Realm:			
SIP Servers:		Server	Port
	Primary	192.168.100.101	35060
Register:	Backup 1		5060
DNS SRV:	Backup 2		5060
	Backup 3		5060
	C fr	hange to the port numbe om step #7	er
Outbound Proxy:		Outboun	d Port: 35060
SIP Port:	35060	Idle Time	eout (secs): 0
RTP Port:	20000	Max Call	Timer (secs):
CID Number:	7677070		
CID Name:			
Auto Destination:	23456 Number	to call on PBX	

- 28. For outbound call test for this example you would dial, from a phone, the access code to get to the SIP trunk line you created. In the CO Line settings we used line 7, which belongs to Trunk Group 3. This can be accessed by dialing 803 (8 to access trunk group and 03 for the trunk group). When secondary dial tone is heard, dial the number assigned to the VIP device, in this example it is 7677070.
- 29. The VIP device in this example is a VIP-821A.
  - a. For outbound calls: When the connection is made from the PBX via the SIP trunk the VIP-821A will answer the call and open its analog connection. This analog connection may be connected to an analog page control or amplifier that requires a loop start trunk port. The analog connected device should either go direct to speakers or provide dial tone for a zone selection. If no zones, simply speak from the phone used to call the VIP-821A via the SIP trunk. Paging should come through the speakers. If there are zones, you select the zone first then page.



b. For Inbound calls: A call can be placed from an analog talkback paging controller. In this case a "button" is pressed that causes the controller to go off hook on its connection to the VIP-821A. The Auto destination field that was set up in the example (23456) is used to place a SIP call back to the PBX via the SIP trunk. The PBX will see the 23456 and should find the phone number in the DDI/DID table and route the call to extension 1041 per our example.