

Avaya Solution & Interoperability Test Lab

Application Notes for Valcom VE6023 Telephone Page Server with Avaya Aura® Communication Manager and Avaya Aura® Session Manager – Issue 1.0

Abstract

These Application Notes describe the configuration steps required for Valcom VE6023 Telephone Page Server to successfully interoperate with Avaya Aura® Communication Manager and Avaya Aura® Session Manager. The VE6023Telephone Page Server extends the functionality of an IP phone system allowing it to integrate seamlessly with an overhead paging system. The VE6023 allows pages from other Valcom devices to play on Avaya 9600 series IP Deskphones using H.323firmware, essentially turning those phones in to additional IP speakers.

Information in these Application Notes has been obtained through DevConnect compliance testing and additional technical discussions. Testing was conducted via the DevConnect Program at the Avaya Solution and Interoperability Test Lab.

1. Introduction

These Application Notes describe the configuration steps required for the Valcom VE6023 Telephone Page Server to successfully interoperate with Avaya Aura® Communication Manager and Avaya Aura® Session Manager. The Valcom VE6023 Telephone Page Server provides a bridge between Valcom IP Mass Notification systems and Avaya Aura® Communication Manager and Avaya Aura® Session Manager.

The VE6023 retransmits Valcom IP paging audio to Avaya 9600 series IP Deskphones H323 firmware sets, and thus requires additional equipment to be the source of the paging audio. The Valcom VIP-201 PagePro IP is used during compliance test as the source of the paging audio.

2. General Test Approach and Test Results

DevConnect Compliance Testing is conducted jointly by Avaya and DevConnect members. The jointly-defined test plan focuses on exercising APIs and/or standards-based interfaces pertinent to the interoperability of the tested products and their functionalities. DevConnect Compliance Testing is not intended to substitute full product performance or feature testing performed by DevConnect members, nor is it to be construed as an endorsement by Avaya of the suitability or completeness of a DevConnect member's solution.

2.1. Interoperability Compliance Testing

The interoperability compliance test plan included feature and serviceability test cases.

The feature testing covered Avaya Phones registering to PUSH servers, maintenance of list of phones on VE6023, basic pages, simultaneous pages, display verification, media shuffling, and audio codec negotiation. Various SIP access numbers for the Valcom VIP-201 PagePro IP device were dialed to test connections to the proper speakers and Avaya H.323 telephone groups.

The serviceability testing focused on verifying the ability of the Valcom VE6023 Telephone Page Server to recover from adverse conditions, such as disconnecting and reconnecting the Ethernet cable to the device, rebooting Communication Manager, and rebooting Session Manager.

2.2. Test Results

All feature and serviceability test cases were completed successfully. Valcom VE6023 successfully interoperates with Communication Manager and Session Manager.

2.3. Support

Technical support for Valcom can be obtained through the following:

- **Phone:** (800) VALCOM1
- Email: support@valcom.com

3. Reference Configuration

The VE6023 allows pages from Valcom IP Mass Communication devices to play on Avaya IP desk phones, essentially turning those phones into additional IP speakers. For compliance testing, page groups have been pre-programmed into a VIP-201 PagePro IP, which will be replicated to the VE6023 as part of the configuration process. The priority assigned to the pre-programmed groups is:

- Groups 100, 200, 201 = Low
- Groups 300, 301 = High

The provided Valcom IP Speaker is assigned to page groups 201 and 301.

Several Avaya 9600 Series IP Deskphones with H.323 firmware will be required for testing. During compliance testing, the following configuration was used:



Figure 1: Valcom Telephone Page Server with Avaya Aura® Communication Manager and Avaya Aura® Session Manager

4. Equipment and Software Validated

The following equipment and software were used for the sample configuration provided:

Equipment	Release/Version
Avaya S8300 Server with a Avaya G450 Media Gateway	Avaya Aura® Communication Manager 6.2
Avaya S8800 Server	Avaya Aura® System Manager 6.2
Avaya S8800 Server	Avaya Aura® Session Manager 6.2
Avaya 9611 IP Deskphone	96x1-IPT-H323-R6_2_2_09-071012
Avaya 9608, 9630 IP Deskphones	96xx-IPT-H323-R3_1_5-092612
Valcom VIP-201 PagePro IP	2.19.0 Startup Rev 1.42
Valcom VIP-410 Talkback IP Speakers	2.20.0 Startup Rev 1.17
VE6023 Valcom Telephone Page Server	4.0.3-673eb92 Platform Rev 2.11
VIP-102B Tool	4.1.0.0

5. Configure Avaya Aura® Communication Manager

The detailed administration of basic connectivity between Communication Manager and Session Manager is not the focus of these Application Notes and will not be described. For administration of basic connectivity between Communication Manager and Session Manager, refer to the appropriate documentation listed in **Section 10**. The G.711MU codec was configured on Communication Manager. This section provides the procedures for the following:

- Verify Communication Manager License.
- Administer H.323 Station.
- Configure PUSH interface in the 46xxsetting file.
- Configure SNMP Agent.

5.1. Verify Communication Manager License

Log into the System Access Terminal (SAT) to verify that the Communication Manager license has proper permissions for features illustrated in these Application Notes. Use the "display system-parameters customer-options" command to verify that there is sufficient capacity for SIP stations by comparing the **Maximum Off-PBX Telephones - OPS** field value with the corresponding value in the **USED** column. The difference between the two values needs to be greater than or equal to the number of access numbers required for the Valcom Telephone Page Server device.

```
display system-parameters customer-options
                                                                Page 1 of 11
                               OPTIONAL FEATURES
    G3 Version: V16
                                                Software Package: Enterprise
      Location: 2
                                                 System ID (SID): 1
      Platform: 28
                                                 Module ID (MID): 1
                                                              USED
                               Platform Maximum Ports: 65000 90
                                     Maximum Stations: 41000 24
                             Maximum XMOBILE Stations: 41000 0
                   Maximum Off-PBX Telephones - EC500: 41000 0
                   Maximum Off-PBX Telephones - OPS: 41000 18
                   Maximum Off-PBX Telephones - PBFMC: 41000 0
                   Maximum Off-PBX Telephones - PVFMC: 41000 0
                   Maximum Off-PBX Telephones - SCCAN: 0
                                                             0
                        Maximum Survivable Processors: 313
                                                             1
        (NOTE: You must logoff & login to effect the permission changes.)
```

5.2. Administer H.323 Station

To add a new H.323 station, enter **add station** <**t**> where **t** is an available extension and configure the following:

- **Extension** : Verify the extension is shown correctly.
- **Type** : Select the type for this extension.
- Security Code : Enter the code used when user logs on to device.

add station 52155		Page	1 of	5	
		STATION			
		Tarah Managarah Dar		DOO	
Extension: 52155		LOCK Messages? n		BCC:	M
Туре: 9650		Security Code: *		'1'N :	T
Port: S00000		Coverage Path 1: 2		COR:	1
Name: Nam nam		Coverage Path 2:		COS:	1
		Hunt-to Station:			
STATION OPTIONS					
		Time of Day Lock Table:			
Loss Group:	19	Personalized Ringing Pattern:	1		
1		Message Lamp Ext:	5215	5	
Speakerphone:	2-wav	Mute Button Enabled?	V		
Display Language:	enalish	Button Modules:	0		
Survivable CK Node Name:	engiton	Datton nodares.	0		
Survivable GR Node Name:	intornal	Modia Complex Ext.			
Survivable Con.	IIICEIIIAI	TD Coft Dhone?			
Survivable Trunk Dest?	У	IP SoltPhone:	У		
		IP Video Softphone?	У	_	
	Short	Prefixed Registration Allowed:	defau	ult	
		Customizable Labels?			

5.3. Configure PUSH interface in the 46xxsetting file

The VE6023 uses Avaya's push feature to stream audio to IP deskphones. To authorize the VE6023 as a Trusted Push Server, the URL from the VE6023 must be added to the 46xxsettings.txt file. The URL is composed of the IP address of the VE6023 server and the port configured in the VE6023 setup. The default port is 8989, but it can be changed. The URL will be in the form of "http://<*ipaddress*>:8989".

This section describes steps to configure the PUSH interface in the 46xxsetting file on the Utility Server.

- Navigate to the Avaya Utility Server User Page Interface and log in.
- Click on "Utility Admin" from the "Utilities" menu.
- Click on IP Phone Settings Editor on the left under IP Phone Tools.
- Disable "Display File Comments" and enable "Display only active options." Click on the "Proceed With Selected Values" button to continue.

AVAYA	Avaya Aura [®] Utility Services System Management Interface (SMI)
Help Log Off	Administration Utilities
Utilities / Utility Admin	This Server: DevCM3USrv
Common 🔒	IP Phone Settings Editor
Legal Notice 💳	5
Software Version	where the second s
1iscellaneous	This page allows you to check and edit the 46xxsettings,txt file
Ping Host	Please select display options
IPv6 Ping Host	
Upload Files	
Utility Services Backup and Restor	Display file comments
Customer Banner 🔤	
'irewall Rules	Display only active options
Firewall (IPv4)	
Firewall (IPv6)	
P Phone Tools	Diesce select a settings file to edit
ADVD Settings Editor	Flease select a settings file to cult
IP Phone Settings Editor	
IP Phone Backup and Restore	
IP Phone Custom File Upload	http://10.33.4.10/46xxsettings.txt
P Phone Firmware Manager	(UR) to this second contract file is here (it also a decide on the second s
Configure CM Login	(UKL to this server's settings file is http://10.33.4.10/46xxsettings.txt)
Display Stations	
Display Server Firmware	
Manage Phone Firmware	Upload IP phone settings or xml file Browse
Schedule Phone File Download	
)HCP Manager	Chack far Istact um file via web
DHCP Server Status	
Activate/Deactivate DHCP	
DHCP IP Address Pools	
Show DHCP Leases	Proceed with selected values
DHCP Server Log	
Pv6 DHCP Manager	Help
IPv6 DHCP Server Status	

- Find the text box labeled **TPSLIST**. If the text box already contains a value, add a comma and append the URL of the VE6023 Push Server. If the text box is empty, just add the URL of the VE6023 Push Server.
- Find the text box labeled **SUBSCRIBELIST**. If the text box already contains a value, add a comma and append the URL of the VE6023 Push Server. If the text box is empty, just add the URL of the VE6023 Push Server.
- Find the text box labeled **PUSHCAP** and type in 2222.
- Click the "Save New settings File" button at the bottom of this page.
- Apply the new settings by clicking "Save 46xxsettings.txt File to this server".
- If the 46xxsettings.txt file contains separate sections for different phone models, then this procedure should be followed for each section.
- Log out and reboot the Avaya IP Deskphones required for paging.

IP Pho	one Sett	ings Editor		
This pag	e allows yo	u to check and ec	lit the 46xxsettings,txt file	
	Activate	Parameter	Value	Add Edit Delete
		TPSLIST	http://10.33.5.57:8989	R + < -
		SUBSCRIBELIST	http://10.33.5.57:8989	R + < -
		PUSHCAP	2222	R + < -

5.4. Configure SNMP Agent.

The VE6023 uses SNMP to monitor the Communication Manager for updated information on the Avaya IP deskphones. This section describes the steps to configure a SNMP Agent.

- Navigate to the Avaya Aura® Communication Manager web page and log in.
- Click on "Server (Maintenance)" from the "Administration" menu.
- Click on "Agent Status" under the "Alarms" section.
- Ensure that the Master Agent status is stopped. If it is active, stop it now.

AVAYA		Avaya Aura [®] Communication Manager (CM) System Management Interface (SMI
Help Log Off		Administration Upgrade
Administration / Server (Mainten	ance) This Server: DevCM
Alarms Current Alarms	^	Agent Status
Agent Status SNMP Agents SNMP Traps		The Agent Status SMI page shows the current state of the Master Agent and all t Sub Agents. It also allows for the ability to Start or Stop the Master Agent.
Filters SNMP Test		Sub Agents are connected to the Master Agent.
Diagnostics		Master Agent status: UP
Restarts System Logs Ping		Sub Agent Status
Traceroute Netstat		FP Agent status: UP
Server Status Summary		MVSubAgent status: UP
Process Status		Load Agent status: UP
Shutdown Server Server Date/Time		MIB2 Agent status: UP
Software Version Server Configuration Server Role		Stop Master Agent Help

- Click on "SNMP Agents" under the "Alarms" section.
- Select "Any IP address".
- Set a community string for SNMP Version 1, and select "enabled" from the pull down menu, then click submit (not shown). This community string will be needed by the VE6023.

Alarms 🚽	~	SNMP Agents		
Current Alarms		No store disperti stature DOWN		
Agent Status		Master Agent status: DUWN		
SNMP Agents		View G3-AVAYA-MIB Data		
SNMP Traps				
Filters		IP Addresses for SNMP Access		
SNMP Test				
Diagnostics		No Access		
Restarts				
System Logs		O Any IP address		
Ping		◯ Following IP addresses:		
Traceroute		10.33.5.57 Change Delete		
Netstat		De	elete	
Server			alata	
Status Summary			elece	
Process Status		Add		
Shutdown Server				
Server Date/Time				
Software Version		SNMP Users / Communities		
Server Configuration 🚽 🚽	_			
Server Role		SNMP Version 1		
Network Configuration		Community Name (read-only): read		enabled 💌
Static Routes		Community Name (read-write): write		enabled 💌
Dicolou Configuration				

• Go back to "Agent Status" under the "Alarms" section and start the agent.

Alarms	~	Agent Status				
Current Alarms		Agone ocacao				
Agent Status						
SNMP Agents		The Agent Status SMI pa	ige shows the current state o			
SNMP Traps		ability to Start or Stop th	e Master Agent.			
Filters		Sub Agents are NOT connected to the Master Agent.				
SNMP Test						
Diagnostics		Master Agent status:	DOWN			
Restarts						
System Logs		Sub Agent Status				
Ping		-				
Traceroute		FR 4 1 1 1				
Netstat		FP Agent status:	0P			
Server		MVSubAgent status:	UP			
Status Summary						
Process Status		Load Agent status:	UP			
Shutdown Server		MIB2 Agent status:	UP			
Server Date/Time						
Software Version						
Server Configuration	-	Start Master Agent	Help			
Server Role						
Notwork Configuration						

6. Configure Avaya Aura® Session Manager

It is assumed that Session Manager is configured and operational. This section only provides the procedures for configuring the SIP User for the Valcom VIP-201 PagePro IP and IP Speaker VIP-410 on Session Manager. This is included for completeness of the compliance testing documentation, but is not required for operation of the VE6023. A Valcom IP paging source is required, but may be any of the Valcom IP paging sources.

Configuration of Session Manager is accomplished by accessing the browser-based GUI of Avaya Aura® System Manager, using the URL "https://<ip-address>/SMGR", where "<ip-address>" is the IP address of System Manager. Log in using the appropriate credentials.

6.1. Administer User

From the menu in the left pane, navigate to Users \rightarrow Manage Users. Select the New button from the right pane.

AVAYA		Avay	∕a Aura [™] S	System Manage	r 6.2		Last Logged on at Marc	h 7, 2013 2:32 PM Help About
User Management	Home / Use	ers / User Manage	ement / Manage U	lsers				
Manage Users								Не
Public Contacts	User]	Managemer	nt					
Shared Addresses								
System Presence	Users							
ACLs	View	Edit New	Duplicate	Delete More Actions	•			Advanced Search
	29 Items	Refresh Show	20 💙					Filter: Enab
		Last Name	First Name	Display Name	Login Name	El64 Handle	Last Login	
		53020	53020	53020, 53020	53020@brwdev.com	53020		

Enter the following values for the specified fields, and retain the default values in the remaining fields.

- Last : Enter the last name of the user.
- **First:** Enter the first name of the user.
- **Login Name**: Enter the unique system login given to the user. It takes the form of *username@domain* (e.g., "52173@bvwdev.com") and it is used to create the user's primary handle.
- Authentication Type: Select "Basic".
- **Password:** Enter the password used to log into System Manager.

🔻 User Management	Home / Users / User Management / Manage Users	
Manage Users	New User Profile	Commit & Continue
Public Contacts		
Shared Addresses	Identity * Communication Profile * Membership Contacts	
System Presence		
ACLs	Identity	
	* Last Name: Seven	
	* First Name: Three	
	* Login Name: 52173@bvwdev.com	
	* Authentication Type: Basic 💌	
	* Password:	
	* Confirm Password:	

Click on the Communication Profile tab and enter the following information for **Communication Profile** section:

• Communication Profile Password: Enter a password. This password will be used in Section 7.4.

New User	Profile		
Identity ★	Communication Profile 🔸	Membership	Contacts
Communic	ation Profile 💌		
	Communication Profile Passwo	rd: ••••	
	Confirm Passwo	rd: ••••	

Under *Communication Address*, click on New button:

• Type:

Select "Avaya SIP". Enter the extension and select the appropriate domain for the user.

Click the **Add** button.

• Fully Qualified Address:

New Delete	Done Cancel
Name	
Primary	
Select : None	
	* Name: Primary
	Default : 🔽
	Communication Address 💌
	New Edit Delete
	Type Handle Domain
	No Records found
	Type: Avaya SIP 🗸
	* Fully Qualified Address: 52173 @ bvwdev.com
	Add Cancel

Under Session Manager section:

- Primary Session Manager
- Origination Application Sequence
- Termination Application Sequence
- Home Location

Select the Session Manager instance that should be used as the home server for the currently displayed Communication Profile. Select an Application Sequence that will be invoked when calls are routed *from* this user. Select an Application Sequence that will be invoked when calls are routed *to* this user. Select the Home Location of this user.

* Primary Sassian Managar	Davé SM 🗸	Primary	Secondary	Maximun
"rinnary session manager	DevASIVI	29	0	29
Secondary Session Manager	(None)	Primary	Secondary	Maximur
Origination Application Sequence	DevCM3_Seq		~	
Termination Application Sequence	DevCM3_Seq		~	
Conference Factory Set	(None) 🔽			
a	(Marra)			

Under *CM Endpoint Profile*, enter the following information:

- System: Select the Communication Manager on which the endpoint exists.
- **Profile Type**: Select Endpoint.
- **Extension**: Enter the extension for this user.
- **Template**: Select template for the SIP user. During the compliance test, 9620SIP_CM_6_2 was used.
- Port:
- The IP Port field is automatically filled in.

CM End	point Profile 💌	
	* System	DevCM3_62
	* Profile Type	Endpoint 💌
	Use Existing Endpoints	
	* Extension	Q 52173 Endpoint Editor
	* Template	DEFAULT_9620SIP_CM_6_2
	Set Type	9620SIP
	Security Code	
	* Port	QIP
	Voice Mail Number	
	Preferred Handle	(None) 💌
Delete Endy 1	point on Unassign of Endpoin from User or on Delete User.	t 🔽
	Override Endpoint Name	

Click the **Commit** button. Repeat the procedures in this section to add more SIP Users.

7. Configure Valcom devices

This section provides the procedures for configuring Valcom devices used during compliance test such as VIP-201 PagePro IP, IP Speaker VIP-410 and VE6023 Telephone Page Server. The information shown is the minimum for configuring the Valcom device. Complete configuration details may be found in the Valcom documentation listed in **Section 10**. The procedures include the following areas:

- Launch setup tool
- Administer properties
- Administer network
- Administer group membership
- Administer SIP
- Administer Telephone Page Server

7.1. Launch Setup Tool

From a PC running the Valcom VIP-102B IP Solutions Setup Tool application, select Start \rightarrow All Programs \rightarrow Valcom IP Solutions \rightarrow VIP-102B IP Solutions Setup Tool. The VIP-102B IP Solutions Setup Tool screen is displayed. Retain the default values and click OK to scan for Valcom devices.



At the conclusion of the scan, the **VIP-102B IP Solutions Setup Tool** screen is updated with the discovered Valcom devices as shown below:

VIP-102B IP Solutions Setup Tool - test.mdb - (4.1.0.0)									
File Communications Device Password Pr	ogramming System Conflicts Help								
🛃 🗖 🔍 · 🗢 🗲 🚧 🌆	🚺 🏹 🤍 🏭 💷 🔬 🎲								
Miscellaneous Miscellaneous One-Way Speaker IVIP-410 IP Speaker VIP-201 PagePro IVIP-201 PagePro Imuga Telephone Page Server Imuga Telephone Page Server	€Cone-Way Speaker €SIP Paging Server IIII Telephone Page Server								

7.2. Administer Network

Select device and select the **Network** tab and enter the appropriate values. During compliance testing, a **Static IP Address**, **Subnet Mask**, and **Gateway IP Address** were populated for the network configuration. The default values in the remaining fields were retained. Below is the screenshot of the Network tab of the Telephone Page Server.

VIP-102B IP Solutions Setup Tool - test.mdb - (4.1.0.0)										
File Communications Device Password Pro	ogramming System Conflicts Help									
1. · · · · · · · · · · · · · · · · · · ·										
⊟- 5 Miscellaneous ⊕-€: One-Way Speaker	Summary Properties Network									
VIP-410 IP Speaker										
VIP-201 PagePro	Host Name:	valcom								
Telephone Page Server	Domain Name:	bvwdev.com								
	Use DHCP:									
	Static IP Address:	10.33.5.57								
	Subnet Mask:	255.255.255.0								
	Gateway IP Address:	10.33.5.1								
	Preferred DNS Server:	135.								
	Alternate DNS Server:	135.00000								
	Time Server.									
	Continuous Beacon:									
	Use Syslog Daemon:									
	Syslog Daemon:									

7.3. Administer Group Membership

Select the **Group Membership** tab. Follow the appropriate documentation in **Section 10** to create the applicable groups. Following is the groups assigned to **VIP-410 IP Speaker**.

→ VIP-102B IP Solutions Setup Tool - test.mdb	b - (4.1.0.0)
File Communications Device Password Program	ming System Conflicts Help
💺 🔒 🔍 · 🖙 🗲 🚧 🦉 🖬 🖬	
Miscellaneous Miscellaneous Sumr One-Way Speaker VIP-410 IP Speaker VIP-201 PagePro VIP-201 PagePro Telephone Page Server Telephone Page Server	mary Properties Network Channels Group Membership SIP Channel: 1 - VIP-410 IP Speaker ✓ All None 100 - Phone Group 1 200 - Phone Group 2 ✓ 201 - Phone Group 2 (Spkrs) 300 - Emergency Message ✓ 301 - Emergency Message (Spkrs)

The following figure shows the list of groups assigned to VIP-201 PagePro:

VIP-102B IP Solutions Setup Tool - test. mdb - (4. 1. 0. 0)									
File Communications Device Password Pro	ogramming System Conflicts Help								
🎭 🔚 🔍・中 夕 🚧 🎶 🏭 💷 🖄 🖏									
Miscellaneous Miscellaneous One-Way Speaker WiP-410 IP Speaker SiP Paging Server WIP-201 PagePro Telephone Page Server Telephone Page Server	Summary Properties Network Channels Relays Group Membership SIP Channel: 1 - VIP-201 PagePro ✓ All None ✓ 100 - Phone Group 1 ✓ 200 - Phone Group 2 201 - Phone Group 2 201 - Phone Group 2 (Spkrs) ✓ 300 - Emergency Message 301 - Emergency Message (Spkrs)								
Legend -									
 Status Unknown Status Normal Verification Required 	Clear All Channels Cancel								

7.4. Administer SIP

SIP configuration was required for the VIP-201 PagePro IP and VIP -410 IP Speaker that were used as part of the compliance testing. The steps noted here are for completeness of the compliance testing documentation. These steps are not required for the VE6023 Telephone Page Server.

7.4.1. Administer SIP for VIP-410 IP Speaker

Select the **SIP** tab of the **VIP-410 IP Speaker**. Enter the following values for the specified fields, and retain the default values for the remaining fields.

- Phone Number:
- Authentication Name: source not found..

Enter the **Extension** from **Section 0**. Enter the **Extension** from **Section** Error! Reference

- Secret:
- SIP Server:
- Register:

Enter the **Communication Profile Password** from **Section 0**.

Enter the IP address of Session Manager. Check this field.

🖃 😼 Miscellaneous	Sum	nary Propertie	s Network	Chanr	nels Gro	up Mem	bership	SIP			
Image: Concerned with the second sec		Phone Nu Descriptio Authentic Secret: Realm:	Phone Number: Description: Authentication Name: Secret: Realm:		52176 Speaker 52176 1234						
		SIP Serve	irs:				Server				Port
					Prin	nary	13				5060
					Bac	:kup 1					5060
					Bac	:kup 2					5060
					Bac	kup 3					5060
					Registe	r: 🔽] D	NS SRI	v: [
		Outbound	l Proxy:							Outbou	nd Port:
Legend 🗸		SIP Port:			5060					ldle Tin	neout (secs):
I - Status Unknown ■ - Status Normal		RTP Port			20000					Мах Са	ll Timer (secs):
Verification Required		CID Nam	9.		Spk						
🚍 - Error Status		C.D HOLL									
Update Required		CID Num	per:		52176						

7.4.2. Administer SIP for VIP-201 PagePro IP

Select the SIP tab of the VIP-201 PagePro IP. Enter the following values for the specified fields, and retain the default values for the remaining fields.

- Phone Number:
- Authentication Name:
 - Secret:
 - SIP Server:
 - Register:
 - **Pre-Announce Tone:**
 - Audio Group:

- Enter the **Extension** from **Section 0**.
 - Enter the **Extension** from **Section 0**.
 - Enter the Communication Profile Password from Section 0.
- Enter the IP address of Session Manager.
- Check this field.
- Checked this field.
 - Check the selected group for SIP extension.

The following is an example showing Extension 52172 is assigned to Group 1 on PagePro IP.

😑 💑 Miscellaneous	Summary Properties Network Che	annels Relays Group Membership SIP
Generation → Speaker		
SIP Paging Server		SIP Mode: Station
VIP-201 PagePro	1 2 3 4 5	6 7 8
Telephone Page Server		
Telephone Page Server		
	Phone Number:	52172
	Description:	
	Authentication Name:	52172
	Authentication Name.	
	Secret:	1234
	Realm:	
	SIP Servers:	Server Port
		Primary 13 5060
		Register: 🔽
	0.000	Duburd Data (000
	Outbound Praxy.	Outbound Port: 5000
	SIP Port:	5060
	RTP Port:	20000
	Might Ding:	
Legend •	regnt rung.	
- Status Unknown	Pre-Announce Tone:	Store and Play: Play Count: 1 🔮 🕕
Status Normal		
 Ventication Required Error Status 		
Update Required	Audio Groups:	100 - Phone Group 1
Reset Required		200 - Phone Group 2
Invalid Password		201 - Phone Group 2 (Spkrs)

Select tab 2 to administer SIP Identity 2 (not shown), and use the credentials for the second SIP user from Section 0. Repeat this section to administer all SIP identities. During compliance test, only three extensions were configured on PagePro IP.

Click on the Update Changed Devices icon above. The Reset Required dialog box will appear as shown below. Click **Yes** to reset the updated devices (not shown).

7.5. Administer Valcom VE6023 Telephone Page Server

This section describes the steps to configure VE6023 through the web page. The procedure includes the following areas:

- Configure Network Parameters.
- Configure Avaya Phones.
- Configure Address Pool.
- Configure Group Attachment.

To access the web interface, log in to the system by entering its IP address in to a web browser, see **Section 7.2** for the IP address of VE6023. The default username is 'admin' and the default password is '4cc3ss'. It is recommended that the default password be changed.

7.5.1. Configure Network Parameters

Access the **Setup** window by clicking the **Setup** item on the left-hand navigation panel. The **Setup** window consists of several tabs. Following is the Network tab of VE6023 during the compliance test.

Class Connect	Class Connection Telephone Page Serve						
Menu (Administration Deg Setup Clock Page Monitor Clock Page Monitor Clock Page Monitor Clock Advises Pool Coroup Attachments Preferences Clocy Logout	Page Edit 5 Licens Yes Yes Yes	Monitor Phone Editor R elected * Select Filter * Scan Phones * red Long Username Short Username Number A Groups Name Address Vip Scheduler Setup X Network Vip SNMP Syslog Phone Avaya Failover Miscellaneous Title Telephone Page Servi Hostname valcom.bvwdev.com DHCP (Warning: enabling DHCP will disable failover) IP Address 10.33.5.1 DNS 1 DNS 2 13 DNS 2	Status In service In service In service In service	Phone Model 9630GD01A 9630D01A 9611GD01A 9608D01A			

Select Phone tab, select Avaya for Phone Type. Click Submit to save changes.

Vip Scheduler Setup
Network Vip SNMP Syslog Phone Avaya Failover Miscellaneous
Phone Type: Avaya
Interrupt Priority: 40
Page Delay: 📂
Maximum Page Delay (sec):
Submit Cancel

Solution & Interoperability Test Lab Application Notes ©2013 Avaya Inc. All Rights Reserved. Select Avaya tab:

- **Push Port**: **8989** was used during the compliance test.
- Name: Enter a descriptive name.
- Avaya Server IP: Enter the IP address of Communication Manager.
- **SNMP Community String**: Enter the string created in **Section 5.3**.

Click **Submit** to save changes.

Vip Scheduler Setup	nha	no D		047 1041						
Network Vip SNMP Syslog	Phone	Avaya	Failover	Miscellaneous						
- General Settings										
Push Port	Push Port 8989									
	Add Server									
Arrawa Arraya 2 (8)										
India Nicitati										
Avaya Server Settings										
Name	DevCN	43								
Avaya Server Type	Aura C	ommunicat	ion Mans 🎽	•						
Avaya Server IP	10.									
SNMP Community String	read									

7.5.2. Configure Avaya Phone:

Select Editors \rightarrow Avaya Phones, the Phone Editor provides a list of all the phones the VE6023 was able to discover in the network.

Class Connection					Tele	phone Pag	e Serve	r	
Menu	Page Monitor	Phone Edito	r 🗵						
🖻 😋 Administration	Edit Selected	▼ Select Filter ▼	Scan Phones 🔹						
⊞ System	Licensed	Long Username	Short Username	Number 🔺	Groups	Name	Address	Status	Phone Model
🖃 Setup									
Elock	Ves	Bot H3239630	Evtn29225	29225	100.300	2C:E4:C5:4E:79:89	10 33 5 51	In service	9630GD01A
- E Page Monitor	Yes	Extn29239 PM	Extn29239	29239	100,300	00:04:0D:ED:E7:37	10.33.5.17	In service	9630D01A
🖃 😋 Editors	Yes	H323PM	Extn29240	29240	200,300	00:1B:4F:74:CF:FB	10.33.5.59	In service	9611GD01A
Avaya Phones	Yes	PM29242	Extn29242	29242	200,300	B4:B0:17:7F:BD:76	10.33.5.26	In service	9608D01A
□									

Double click on a phone to add phones to page groups, manage which phones are licensed, and control page interrupt settings for each phone. The following figure shows that device with extension 52155 which belongs to group 200, 300, is licensed and Page Interrupt is Enabled.

Page Moni	itor 🖲 🏾 Phone E	ditor 🗵						
Edit Selecte	ed 🔻 Select Filter	🔹 Scan Phones 🔻						
Licensed	Long Usernam	e Short Username	Number	Groups	Name	Address 🔻	Status	Phone
Yes	Extn29239 PM	I Extn29239	29239	100,300	3C:B1:5B:5E:B8:F0	10.33.5.69	In service	96210
Yes	Bot H3239630	Extn29225	29225	100,300	2C:F4:C5:4E:79:89	10.33.5.36	In service	96300
Yes		Nam Mot	52151	200,300	00:1B:4F:74:CF:FB	10.33.5.26	In service	96110
Yes		Nam nam	52155	200,300	B4:B0:17:7F:BD:76	10.33.5.17	In service	9608I
Yes	1	PhonePropertyEditor				10.33.5.1	In service	9630I
No		Enable Page Int	emunt: 🔽				Missing	9621
Yes		1.	andpt				Missing	9608
Yes			ensed: 🔽				Missing	96410
No	Bot H323160	Group Membership	9				Missing	1608I
		 100 - Phone Gr 200 - Phone Gr 201 - Phone Gr 201 - Phone Gr 300 - Emergence 	oup 1 oup 2 oup 2 (Spkrs) y Message Submit	Reload	Cancel			

7.5.3. Configure Address Pool

The VE6023 streams audio to the IP phones using multicast. By default, the multicast address 239.1.1.10 is the only address used. This can be changed using the Address Pool editor. By default, only a single address is in this pool. To support multiple simultaneous pages, several addresses should be added to the pool.

Select Editors \rightarrow Address Pool, click Add to add more addresses. Following is the list of address used during the compliance test.

Menu 🔍	Page Monitor 🙁 Phone Editor 🛎 Address Pool 🗷
🖃 😋 Administration	Add Delete
🕀 🧰 System	
E Log	Address 🔺
🖃 Setup	239.1.1.10
E Clock	239.1.1.11
- 😑 Page Monitor	239.1.1.12
E License	020 4 4 4 2
🚊 😋 Editors	238.1.1.13
\Xi Avaya Phones	239.1.1.14
- 🔁 Address Pool	239.1.1.15
n \Xi Group Attachments	

7.5.4. Configure Group Attachment

The VE6023 detects a page has started and begins setting up the IP Phones. During this setup time, the page audio is buffered. As a result, if Valcom speakers and IP Phones are both playing the same page they may be out of sync. To solve this problem, the VE6023 can source the audio to both IP Phones and Valcom Speakers and ensure they stay synchronized. This is done via the Group Attachment Editor.

Select Editors → Group Attachment, click Add.

- **TPS Group Code**: Select a selected TPS group from the list.
- Valcom group Code: Select a Valcom group.

Click Submit to save changes. Following is the list of Group Attachments used during the compliance test.

Class Connection Telep					
Menu	Page Monitor ×	Phone Editor	Pool a Group Attachment Editor		
C C Administration	Add Delete				
a System	TPS Group .	Valcom Group			
E Setup	200	201			
Clock	300	301			
Page Monitor		1	_		
Elicense					
Avava Phones					
Address Pool					
Group Attachments					
Preferences Logout					

8. Verification Steps

This section provides the tests that can be performed to verify proper configuration of Communication Manager, Session Manager, and the VE6023 Valcom Telephone Page Server. These steps verify the functionality in conjunction with the components used in the compliance test (VIP-201 and VIP-401).

8.1. Verify User Registrations

On Session Manager, verify the registration status of the Valcom SIP devices by navigating to **Elements** \rightarrow **Session Manager** \rightarrow **System Status** \rightarrow **User Registrations**. Verify that all the users administered in Section 0 are listed as registered users.

8.2. Verify Valcom Telephone Page Server

Generate a page to one of the Valcom page groups assigned to one or more telephones. Verify that the page audio is connected to the appropriate phone group with a one-way talk path.

PM; Reviewed:	Solution & Interoperability Test Lab Application Notes	24 of 26
SPOC 5/1/2013	©2013 Avaya Inc. All Rights Reserved.	VE6023-SM

9. Conclusion

These Application Notes describe the configuration steps required for Valcom Telephone Page Server to successfully interoperate with Avaya Aura® Communication Manager and Avaya Aura® Session Manager.

10. Additional References

This section references the product documentation relevant to these Application Notes.

- 1. *Administering Avaya Aura*® *Communication Manager*, Document 03-300509, Issue 7.0, Release 6.2, February 2012, available at <u>http://support.avaya.com</u>
- 2. Administering Avaya Aura® Session Manager available at http://support.avaya.com
- 3. Telephone Page Server SIP Based Paging Server documentation is available at http://www.valcom.com
- 4. Valcom Talkback IP Speaker documentation is available at <u>http://www.valcom.com</u>
- 5. Valcom VIP-102B IP Solutions Setup Tool Reference Manual is available at http://www.valcom.com
- 6. Telephone Page Server VE6023 User Manual is available at http://www.valcom.com

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