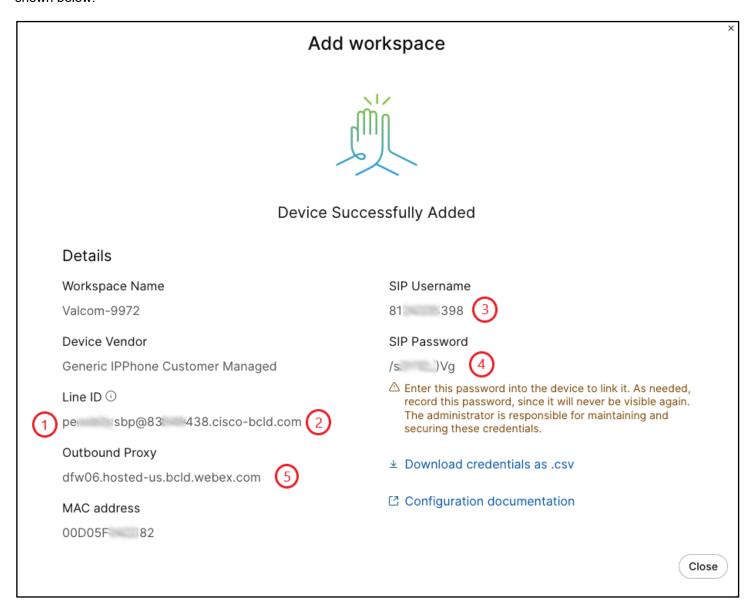


V-9972 with Cisco Webex Calling Configuration Guide

The Valcom V-9972 is compatible with Cisco Webex Calling as a *Customer Managed Device*, *Generic IP Phone*. Refer to the Webex documentation for details on provisioning in Webex Control Hub. Webex Calling is supported on the V-9972 with firmware version 3.1.17 or higher.

After provisioning the device in Control Hub, the confirmation screen will provide details necessary for programming the V-9972. Copy the details and/or download the CSV details file for reference. An example of the provisioning details is shown below.

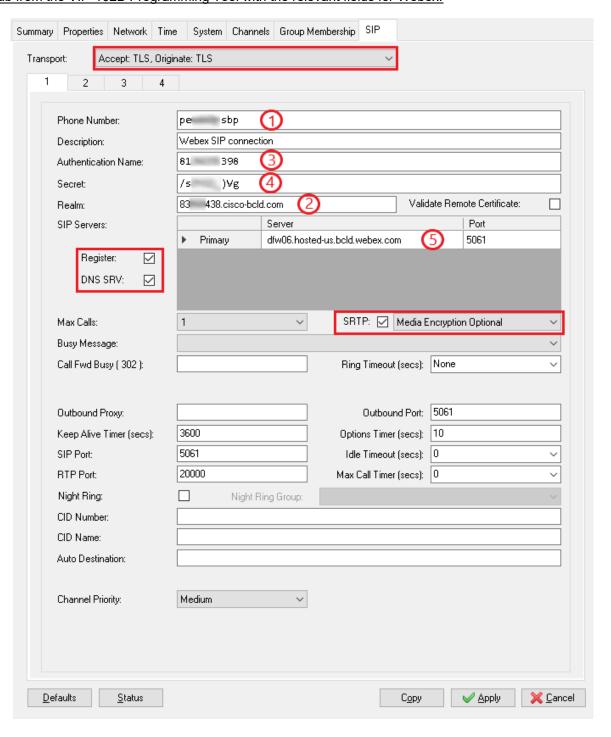




V-9972 with Cisco Webex Calling Configuration Guide

Programming the V-9972 can be done using the VIP-102B Programming Tool, or through the web interface of the V-9972. Both options are illustrated in the following graphics. The number circles indicate where the information from the Webex provisioning page should be entered in the Valcom programming. The "Line ID" value is split at the "@" sign, with everything before the @ as Phone Number and everything after the @ as Realm. Note also the options for the Transport (TLS), Register, DNS SRV and SRTP that need to be enabled.

The SIP tab from the VIP-102B Programming Tool with the relevant fields for Webex:





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The SIP page from the web interface of the V-9972 with the relevant fields for Webex:

